

PROGRAMS & MORE

MarquipWardUnited Field Service provides various other programs and packages to benefit our customers. Call for details.

"The Expert System"

Troubleshooting on the Web

12/12 Preventive Maintenance Program

Predictive Maintenance

Thermographic (Infrared) Surveys
Vibration Analysis
Oil Analysis

Regional Representatives

Fast Service - Lower Cost

Customer Training

MarquipWardUnited offers training for your equipment at Baltimore, Phillips, or at your facility. Visit our web site at www.marquipwardunited.com for training information, parts, service, upgrades and rebuilds.

We Service All Makes Of Machinery

LOCATIONS

Athlone, Ireland
Barcelona, Spain
Budapest, Hungary
Frankfurt, Germany
Hunt Valley, Maryland, USA
Madison, Wisconsin, USA
Phillips, Wisconsin, USA
Sao Paulo, Brazil
Singapore

MWU CUSTOMER RELATIONSHIP COVENANT

In every interaction, our customers are entitled to:

- Proactive and insightful communication.
- Easy access to competent individuals.
- People who genuinely care about our customer's needs and the quality of their experience with us.
- People who are empowered to promptly meet their needs and take ownership of the situation.

By living this **covenant** we seek to exceed their expectations and earn their trust.

AFTER-HOURS EMERGENCY TECHNICAL SUPPORT

Corrugating Machinery

☎ (715) 339-2861

Finishing Machinery

☎ (410) 584-7700

Latin America

☎ (608) 346-2656

Asia

☎ (65) 9617 0694

Europe (Corrugating)

☎ (49) 6103 371220

Europe (Finishing)

☎ (353) 90 64 72691

MarquipWardUnited

FIELD SERVICE

"From Starch to Finish"

MarquipWardUnited has combined forces to create a single Field Service Department capable of providing the best support for our customers. **MarquipWardUnited** has over 90 highly skilled and trained Field Engineers and Representatives worldwide available 24 hours a day 7 days a week to handle all of your **MarquipWardUnited** service and installation needs.

Barry-Wehmiller



SERVICE SCHEDULING

“One-Stop” Scheduling for all your **MarquipWardUnited** equipment! To schedule a **MarquipWardUnited** Field Service Representative for General, Emergency, or PM Service call:

* US and Canada

Tammy Nikkila – Customer Scheduling Coord. Corrugating/Sheeters

✉ tammy.nikkila@marquipwardunited.com

☎ (715) 339-2191 Ext. 1166

Dawn Kavanaugh – Customer Scheduling Coord. Finishing

✉ dawn.kavanaugh@marquipwardunited.com

☎ (410) 584-7700 Ext. 337

* Latin America

Julio Chaux – Scheduler & Tech. Support Mgr.

✉ julio.chaux@marquipwardunited.com

☎ (314) 862-8000 Ext. 559

* Asia

Johnson Chee – Scheduling Coordinator

✉ chee.johnson@marquipwardunited.com

☎ (65) 6382 6912

* Europe

Michael Gruendler – Asst. Field Service Mgr.

✉ michael.gruendler@marquipwardunited.com

☎ (49) 6103 38090 Ext. 81

INSTALLATIONS

MarquipWardUnited can install all your new, pre-owned, or rebuilt **MarquipWardUnited** equipment with your choice of Turnkey, Fixed Price Supervision, or T&M installations.

* Corrugated, Sheeter, Finishing & Major Projects

• **Tom Porambo – Corrugating Installation Mgr.**

✉ tom.porambo@marquipwardunited.com

☎ (717) 284-4823

• **Bob Zeller – Finishing Installation Manager**

✉ robert.zeller@marquipwardunited.com

☎ (410) 584-7700 Ext. 234

• **Dan Nytes – Sheeter Installation Manager**

✉ dan.nytes@marquipwardunited.com

☎ (608) 255-4220 Ext. 220

TECHNICAL SUPPORT

The **MarquipWardUnited** Technical Support Staff, with over 200 years combined experience is available 24 hours a day 7 days a week.

Bob Carr – Technical Support Manager

✉ bob.carr@marquipwardunited.com

☎ (715) 339-2191 Ext. 1163

Bruce Bragg – Finishing Equipment Support

✉ bruce.bragg@marquipwardunited.com

☎ (410) 584-7700 Ext. 235

Rick Harkins – Finishing Equipment Support

✉ rick.harkins@marquipwardunited.com

☎ (410) 584-7700 Ext. 230

Jeff Thompson – Finishing Equipment Support

✉ jeff.thompson@marquipwardunited.com

☎ (410) 584-7700 Ext. 465

Brad Bushman – Corrugating & Sheeter Support

✉ brad.bushman@marquipwardunited.com

☎ (715) 339-2191 Ext. 1187

Bill Swanson – Corrugating & Sheeter Support

✉ william.swanson@marquipwardunited.com

☎ (608) 255-4220 Ext. 205

Dan Jackson – Corrugating & Sheeter Support

✉ dan.jackson@marquipwardunited.com

☎ (715) 339-2191 Ext. 1162

Roop Chander – Corrugating & Sheeter Support

✉ chander.roop@marquipwardunited.com

☎ (715) 339-2191 Ext. 2583 / 2591

Johnson Chee – Asia

✉ chee.johnson@marquipwardunited.com

☎ (65) 6382- 6912

Michael Gruendler – Europe

✉ michael.gruendler@marquipwardunited.com

☎ (49) 6103 38090 Ext. 81

Joe Temple – Ireland

✉ joe.temple@marquipwardunited.com

☎ (353) 90-64-72691

CONTACTS

Regional Service Managers – International

José Carlos Ávila – South America

✉ josecarlos.avila@marquipwardunited.com

☎ (55) 11-9600-3640

Javier Perez – Mexico, Central America, Caribbean

✉ javier.perez@marquipwardunited.com

☎ (52) 222-247-3312

Colin Holmes – Europe/Middle East

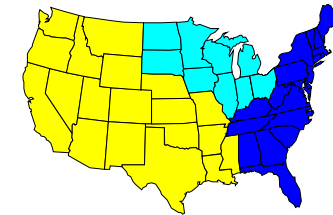
✉ colin.holmes@marquipwardunited.com

☎ (49) 6103 38090 Ext. 78

Elpedio Tan – Asia

✉ elpedio.tan@marquipwardunited.com

☎ (65) 6382-6912



Regional Service Managers - Domestic

■ **Mike Nelson – Hunt Valley Site Leader**

✉ mike.nelson@marquipwardunited.com

☎ (410) 584-7700 Ext. 210

■ **Joe Neerdaels – Midwest US/Canada**

✉ joe.neerdaels@marquipwardunited.com

☎ (715) 339-2191 Ext. 1165

■ **Dave Carlsen – Phillips Site Leader**

✉ dave.carlsen@marquipwardunited.com

☎ (715) 339-2191 Ext. 1158

Scott Farroll – VP of Customer Support

✉ scott.farroll@marquipwardunited.com

☎ (314) 862-8000 Ext. 524

Doug Silate – Director of Customer Support

✉ doug.silate@marquipwardunited.com

☎ (410) 584-7700 Ext. 242